



**SPAM EXPERTS®**  
SIMPLY SPAM FREE

# CASE STUDY

## EUKHOST

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

## INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises  
» Incoming & Outgoing Filters Email Archiving » 5-tier Control » API »  
Clusterable » Synchronized » Scalable

Keeping their network secured from spam is never an easy task for webhosting providers. The more technology is developed by email security providers, the more cybercriminals increase sophistication and discover new ways to infiltrate infrastructures. Protecting brand and IT-systems reputation internally is crucial, but it is equally important to safeguard the systems reputation in the outside world. SpamExperts professional email security solutions are tailored to fit the needs of web hosts, ISPs, Telcos and Resellers and have a nearly 100% filtering accuracy.

### Quick Read

eUKhost is a web hosting provider located in the UK with 24x7x365 live support. They provide domains right up to custom hybrid cloud solutions and run a large number of Shared Hosting, Reseller Hosting, Virtual Private Servers, Cloud Hosting and Dedicated Servers at the highest quality.

For more information, please visit [eukhost.com](http://eukhost.com) or [webhosting.uk.com](http://webhosting.uk.com).



### Challenges

Due to large amounts of incoming and outgoing spam, eUKhost team needed an email filtering tool that would accurately filter all incoming emails and also pro-actively track spamming accounts and be able to shut them down for blacklisting prevention. Before implementing the professional email security solutions from SpamExperts, the team at eUKhost used an existing, open-source anti-spam solution. When this solution proved inefficient, the team started looking for more robust solutions and came across a SpamExperts representative.

### Customer profile

<b>Company</b>	eUKhost
<b>Location</b>	Leeds, UK
<b>Industry</b>	Web Hosting Services
<b>Number of filtered domains</b>	5,000 domains Incoming 5,000 domains Outgoing
<b>Products in Use</b>	Local Cloud, Incoming & Outgoing Filters, Email Archiving
<b>Website</b>	<a href="https://www.eukhost.com/">https://www.eukhost.com/</a>

## Implementation

eUKhost team found themselves struggling with spam problems that challenged their productivity and efficiency. The company has been a client since 2011 when they implemented incoming filtering in the Local Cloud. Shortly after, they upgraded their license by adding outgoing filtering and email archiving. The Local Cloud deployment was the best choice as they had the proper infrastructure available and wanted to keep a close eye on the possibly infected servers.

“Having a web hosting business with 32,000 clients meant millions of emails per day being transmitted through our services. By offering spam solutions to our end customers, we were able to greatly improve our service and the customer experience, and allow for web business to be completed,” explained Robert King, eUKhost Managing Director.

## Benefits

One of the most challenging tasks for any webhosting company is to protect the customers' inboxes from spam and their IPs from being hacked and blacklisted. The incoming filter secures their network from spam, virus, phishing and malware attacks, it detects new spam and malware outbreaks, it improves resource efficiency and saves up to 80% of hardware resources. The outgoing filter fully protects their reputation by stopping spam from leaving the network and preventing their IPs from being blacklisted. eUKhost end-users get maximum control, email continuity, and save resources. Furthermore, the addition of Email Archiving preserves a secure backup of all email and assures legal compliance when needed.

## Target Reached

“Our companies required a solution to prevent unsolicited emails arriving daily in our customers' mail boxes. By preventing spam, viruses and server blacklisting we were able to provide our end-customers the email service they deserve!” concluded Robert King.

### Next steps

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Contact us to discuss your email security needs!  
[sales@spamexperts.com](mailto:sales@spamexperts.com)

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**SpamExperts B.V.**  
Rokin 113-115  
1012 KP Amsterdam  
The Netherlands

Phone +31 20 820 0004  
Fax +31 43 711 3801  
info@spamexperts.com

For more information and a free trial, please go to  
[www.spamexperts.com](http://www.spamexperts.com)