CASE STUDY
WEVOX

Local Cloud » SaaS Managed Email Security on your own premises » Incoming & Outgoing Filters » 4-tier Control » API » Clusterable » Synchronized » Scalable

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Although companies tend to focus more on preventing inbound spam, it is also important to invest in an accurate outgoing anti-spam filter to prevent compromised accounts from sending out spam messages. If action is not immediately taken, this can lead to IP blacklisting and a compromised reputation. SpamExperts solutions are tailor made to fit the needs of Webhosts, ISPs/Telcos and Resellers, and are automatically updated with new capabilities to ensure against new spam and viruses outbreaks.

Quick Read

The idea of Wevox began in early 2008 when Matthew and Nathan, two computer engineering students, decided to create their own company to provide quality services to users. Wevox is a web hosting company which provides multiples services. Their main focus is to provide hosting solutions with good customer service.

For more information, please visit http://www.wevox.eu/.

Challenges

Outbound spam was a real problem for Wevox, as several servers would get blacklisted by Google and Yahoo!. The team lost a lot of time changing the IPs so that their customers would be able to send emails to the previously mentioned mailbox hosting companies.

They used to automatically check outgoing traffic for each domain. If a domain was sending too many emails over a short period of time, an alert would be generated and the mail queue flushed for this domain.
Once the in-house developed solution failed and the team was overwhelmed with the amounts of outgoing spam, they began searching for a more efficient solution.

Customer profile

Company	Wevox
Location	Langeace, France
Industry	Webhosting
Number of filtered domains	**250 domains Incoming** **5,000 domains Outgoing**
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	http://www.wevox.eu

Implementation

After intense research, Wevox discovered professional anti-spam filtering from SpamExperts and became a client in 2015.

Once implemented, the Outgoing Filter stopped the abused account from sending out compromised emails, which lowered the blacklisting rate. The SpamExperts outbound spam and virus filter is a gateway solution. Activation is extremely easy and goes via the web interface or by using the API directly.

"We chose the Outgoing Filter solution for our shared hosting. Because some customers sent spamming emails, all the others were having trouble sending emails after our machines got blacklisted by other companies," explained Nathan Herbert, Wevox CEO and co-founder.

Benefits

Once the SpamExperts solution was implemented, the team immediately noticed a significant drop in outbound spam emails. The outbound anti-spam system now fully protects Wevox reputation, stopping spam from leaving their network and preventing their IPs from being blacklisted.

Furthermore, Wevox team can focus on their daily tasks and are not wasting any more time trying to fight spam. Due to the extraordinary results, management decided to experiment incoming filter solution as well, initially applied for 250 domains. The inbound anti-spam system offers full Inbox protection and helps increase IT security at network-level.

Target Reached

"We are really satisfied with SpamExperts, the team and the provided service. The team members have been perfect whenever we needed them," said Nathan Herbert, Wevox CEO and co-founder.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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SIMPLY SPAM FREE

SpamExperts B.V.
Rokin 113-115
1012 KP Amsterdam
The Netherlands

Phone +31 20 820 0004
Fax +31 43 711 3801
info@spamexperts.com

For more information and a free trial, please go to
www.spamexperts.com