



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

PCextreme

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming & Outgoing Filter » 4-tier Control » API » Clusterable »
Synchronized » Scalable

Spam has been around virtually as long as most webhosting companies exist. In 2014, organizations are facing a growing proliferation and sophistication of spam attack models, and increasing complexity within the network. Many webhosting providers are struggling to solidify their security strategy supported by an effective spam filtering solution that uses new technologies, simplifies their operations, and releases their internal IT teams. SpamExperts provides email security solutions spanning all major email threats, specializing in Incoming Email Filtering (for spam and viruses protection), Outgoing Email Filtering (for IP reputation and blacklisting prevention) and Email Archiving (for back-up and compliance). As new email security requirements emerge, SpamExperts systems are automatically updated with new capabilities to ensure against new spam and viruses outbreaks. SpamExperts Email Security Services are available in the cloud or installed on the client's local hardware.

Quick Read

PCextreme started in 2004 as one of the most competitively priced Internet Service Providers in the Netherlands. Operating from its own data center in Amsterdam with dedicated staff being present 24/7, PCextreme has grown from offering webhosting and domain registrations to a wide range of services, from various cloud solutions to dedicated servers and full private racks. No matter the service being used, customers enjoy their high level of dedication, support and the philosophy that quality should be available to all, no matter the price.

Challenges

For years, PCextreme was managing its email security with open-source in-house developed solutions. The internal software was built based on SpamAssassin and Clamav. The system worked to some degree until few years ago when the number of domains under management increased and with it the amount of spam reaching the inboxes. PCextreme team had to invest more and more hours to keep rules up-to-date (for both legitimate and false positives), efficiency dropped and filtering accuracy suffered. As a result, the search for an appropriate email filtering solution was launched.



pcextreme

Customer profile

Company	PCextreme
Location	The Netherlands
Industry	Hosting, Cloud, IaaS
Number of Domains	60.000
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	www.pcextreme.nl

Implementation

PCextreme created the search criteria of capabilities for managing the incoming email filtering. Features included accuracy, real time monitoring, easy management and real-time updates. Realizing that SpamExperts was offering the solution they've been looking for, PCextreme purchased the Hosted Cloud incoming filtering for internal usage and to be deployed to some of their clients. Following the positive first impact, PCextreme decided to upgrade its license with SpamExperts Local Cloud solution, which was installed in front of the webhost's infrastructure, creating a security wall for both incoming and outgoing emails. Currently, PCextreme filters over 60.000 domains with SpamExperts email security solution.

Benefits

After the software was installed by SpamExperts team, PCextreme hit the ground running and managed to reach their goal thanks to two critical success factors: SpamExperts intuitive multi-tier GUI making it easy to change settings and the weekly updates containing new features and enhancements, which released the team from dealing with the spam filtering burden. The SpamExperts Local Cloud scores on excellent filtering efficiency and all inclusive management. Due to the central control server, time spent on manual configurations has diminished to the minimum, as all incoming and outgoing email is directed through SpamExperts filtering software. PCextreme support team can make adjustments via the user friendly SpamPanel, gaining important time to be invested in other aspects of the business. Moreover, the system is in real-time sync with our central databases to receive the latest intel on spam and virus outbreaks so that the system is always performing at its best.

Target Reached

Martijn Struijk, sysadmin at PCextreme, stated: "Keeping the rules up-to-date and working for both legitimate and false positives was a time consuming job. This is something that needs attention and updated knowledge, something we didn't always have time for beside our other tasks. Outsourcing this was not a difficult choice, since it was a job that nobody liked to do. We were looking for a spamfilter from a dedicated company, that has the time to specialize in this field and could take this unloved task out of our hands. After meeting SpamExperts we haven't looked back since."

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

Check our solutions for **Webhosts, ISPs & Telcos, Distributors and Resellers!**
<https://www.spamexperts.com>



SpamExperts B.V.
Rokin 113-115
1012 KP Amsterdam
The Netherlands

Phone +31 20 820 0004
Fax +31 43 711 3801
info@spamexperts.com

For more information and a free trial, please go to
www.spamexperts.com