



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

MESI SRL

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Hosted Cloud » SaaS Managed Email Security in the cloud » Incoming Filter » Email Archiving » API » Clusterable » Synchronized » Scalable

More than half of the world's email traffic is spam filled with viruses, malware, phishing attempts, and other threats. To protect a network effectively and efficiently, web hosts and large businesses need to implement top-notch email filtering services that combat unsolicited messages quickly and without letting anything malicious through. SpamExperts provides professional email security, centralized, redundant and scalable SaaS solutions, whilst clients remain in full control of their systems.

Quick Read

MESI SRL has been providing exceptional virtual hosting services, email marketing, CDN and Cloud Backup since 2002. Accommodating more than 10,000 companies from across the world, the Argentinian-based Web Host relentlessly tries to find new ways of improving the quality of service they provide, and maintain a superior customer satisfaction rate. With a motivated and highly talented team of professionals, MESI SRL aims to deliver industry-standard service on a daily-basis.

For more information, please visit the official website at www.mesi.com.ar.



Challenges

Before acquiring a SpamExperts Incoming Filtering subscription, spam was a huge problem for MESI SRL, and it resulted in a lot of complaints, lowering their customer satisfaction rate. The Argentinian company was making use of the open source Spam Assassin and an in-house developed tool, but it couldn't keep up with the developments in spam. Support channels were clogged and valuable resources were wasted on trying to keep the issue contained.

Customer profile

Company	MESI SRL
Location	Argentina
Industry	Web Hosting
Number of filtered domains	5,000 domains Incoming
Products in Use	Hosted Cloud, Incoming Filter, Email Archiving
Website	www.mesi.com.ar

Implementation

MESI SRL adopted the SpamExperts Filtering Solution for 300 domains at the dawn of 2014. Now, the company covers over 5,000 domains for incoming traffic and is looking into outbound filtering as well. During the implementation process for the Hosted Cloud deployment, the Argentinian web host was constantly in touch with SpamExperts Support teams, and has noted quick response times and great service.

“The deployment was smooth and without hassle. Everything was installed and configured in a jiffy, and the Support and Sales teams were always at hand’s reach every time we had a technical question,” said Mariano Tubio, CEO fo MESI SRL.

Benefits

MESI SRL found how valuable SpamExperts solutions were after the implementation process was successfully completed. With a new breed of professional email security suite up and running, the company saw a significant drop in spam, no more headaches for both customers and Support channels, and an excellent filtering accuracy rate, all whilst saving a lot on internal resources and costs.

Target Reached

“The urgent need for us was to implement the Incoming Filter solution as quickly as possible, and we were happily surprised that the process was brief, and took a lot less time to set it up than we initially expected. We have seriously reduced the amount of spam received, and drastically alleviated stress from our Support channels. Bandwidth isn’t as strained as it used to be, and our customers are happier than ever,” concludes Mariano Tubio.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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