



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

JaguarPC

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Capitalize on Email Security: Cloud Computing » SaaS Managed Email Security » API » Clusterable » Synchronized » Frontend

For cybercriminals, data is an easily tradable commodity. The top reasons for data loss are employees opening email attachments or clicking links embedded in spam, not frequently changing passwords or visiting restricted sites. This negligence puts critical business data at risk and exposes the company network to malware.

So, what can webhosts do to protect their clients from a data security breach? SpamExperts has the solution that can filter both inbound and outbound messages to protect users against malicious insiders. Through its in-house developed security filters the accuracy rate is 99.98% and the false-positive rate is less than 1 in a million. Offering these products raises customer satisfaction and builds loyalty for any webhost.

Quick Read

JaguarPC.com provides high-quality internet hosting solutions to small and medium-sized businesses, government agencies, prominent individuals and non-profit organizations worldwide, featuring cPanel & Plesk based shared, reseller, VPS, cloud and dedicated server hosting in multiple locations. Its team of highly trained and professional individuals is excited to serve clients. Come see the JaguarPC difference today!



Challenges

JaguarPC sought to solve the challenge of dealing with spam that required a lot of time consumed in manual processes. The open-source solution they had in place was not performing accurately. Every week, team members spent tedious amounts of hours to get servers delisted. The entire support team was running blind in dealing with an ever increasing number of spam related support tickets. JaguarPC began searching for a robust email filtering solution to ensure complete protection: inbound filtering for spam, viruses and phishing attacks and outbound filtering, especially useful to prevent clients inadvertently sending out virus or spam.

Customer profile

Company	JaguarPC
Location	Colorado Springs, USA
Industry	Webhosting
Number of Domains	500,000
Products in Use	Local Cloud, Incoming and Outgoing Filter
Filtered Domains	10,000
Website	www.jaguarpc.com

Implementation

The team performed an extremely thorough evaluation of different email security solutions. From the free SpamExperts trial, to the account manager support, JaguarPC highlighted the personal approach and guidance received from SpamExperts. The Local Cloud installation was made by SpamExperts Support team, creating a protection filter in front of JaguarPC's network ahead of the actual server. The Local Cloud is fully clusterable, allowing one central management control server with a fully functional 4-tier GUI. The JaguarPC team quickly on boarded and learned to adapt many SpamExperts core capabilities.

Benefits

SpamExperts solution addressed JaguarPC's most important challenges: incoming and outgoing spam, blacklisting and usage of resources. After the initial trial, JaguarPC already purchased double the capacity needed because they knew it was going to be a winner. Incoming Filtering is given to current Business Hosting clients as a free bonus, thus increasing client satisfaction and retention. The outgoing filter was purchased to reduce the blacklisting of internal servers; instead of dealing with delistings, the compromised accounts are now automatically locked and can be cleaned up. SpamExperts has lead to improved productivity as the internal support team is now free to focus on other tickets, and less on dealing with spam and blacklisted IPs.

Target Reached

Zachary McClung, Chief Customer Officer of JaguarPC explains: "Protecting your business from a security breach relies on practicing safe tech and having a good security policy in place. SpamExperts has helped us achieve that. It makes taking care of spam issues simpler and less time consuming. That extra time allows us to take better care of our customers which is a win for everyone."

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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