



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

HostMySite

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Capitalize on Email Security: Cloud Computing » HostedCloud » SaaS Managed Email

For cybercriminals, data is an easily tradable commodity, and a webhosting provider's servers are where most of the valuable data lives. So, what can webhosts do to prevent malware attacks which can result in a data security breach? Deploy an email security solution that can filter all incoming messages to protect their users and customers inboxes. Spam is a nuisance that's better left to professionals to deal with. SpamExperts Hosted Cloud incoming filtering service will process spam before entering your network, saving bandwidth and support costs, and preventing any malicious insiders.

Quick Read

HostMySite is a support driven web hosting company based in Newark, Delaware. Offering Shared Hosting, Dedicated Servers, and VPS Hosting, for small businesses and resellers, HostMySite is a Microsoft® Gold Certified Partner for Networking Infrastructure Solutions and Advanced Infrastructure Solutions. The company's front line support team consists of skilled system administrators committed to 24x7x365 support and customer service. HostMySite is a division of HOSTING, a leader in building and operating high performance clouds for business-critical applications. To find out more, please visit www.hostmysite.com.



Challenges

Before deploying SpamExperts filtering solution, HostMySite was using a competitor product which eventually became very risky due to its low filtering performance, thus high exposure to spam. Email issues reached 25% of the total support calls. For external customers, email spoofing was a problem, and clients were receiving tons of unsolicited messages. In these circumstances, HostMySite decided to look for the most professional and reliable solution, with a dual purpose: to protect both their internal domain and the end clients against the impact of spam and cyber crime. The team performed extensive research and compared several solutions.

Customer profile

Company	HostMySite
Location	Newark, Delaware, USA
Industry	Webhosting
Products in Use	Hosted Cloud, Incoming Filter
Filtered Domains	10,000
Website	www.hostmysite.com

Implementation

SpamExperts was chosen as it was seen as ‘best-fit’ in spam filtering accuracy and webhost friendly domain based pricing. Deployed in the highly redundant Hosted Cloud and synchronized in real time with several data centers around the world, the Incoming Filter applies constant improvements in secure data collection and analyses, detecting new patterns and identifying derails instantly, thus assuring protection against new threats at all times. SpamExperts offered the complete peace of mind installing the incoming filter on the redundant and fully managed Hosted Cloud, offering 24/7 monitoring, updates and support.

Benefits

SpamExperts has taken the guess work out of spam detection. HostMySite customers no longer spend time constantly tweaking anti-spam settings. The hassle free user experience allows end users to focus on their businesses instead of battling inadequate spam detection techniques and cumbersome control panels. Domain-based pricing has also freed HostMySite users from the burden of constantly maintaining licensing.

In addition, HostMySite credits the SpamExperts support team with offering quick responses and outstanding support. “The SpamExperts team has been an instrumental extension of our internal support team. Their quick responses to questions and attention to detail has been impressive. SpamExperts has been open to customer feedback and suggestions. Feature requests are treated with serious consideration and rapidly implemented.”, comments Product Manager, Edward Schaefer.

Target Reached

“HostMySite conducted an exhaustive search for a new email security provider. After spending several months comparing some of the biggest names in email security, we determined that SpamExperts provided a vastly superior product. SpamExperts deftly combines ease-of-use with flexibility and high spam detection accuracy. We’re excited to continue working and growing with SpamExperts.”, says Gaby Wilson, Marketing Manager of HostMySite.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

Check our solutions for **Webhosts, ISPs & Telcos, Distributors and Resellers!**
<https://www.spamexperts.com>



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