



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

FASTCOMET

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Hosted Cloud » SaaS Managed Email Security in the cloud »
Outgoing Filter » Email Archiving » API » Clusterable » Synchronized
» Scalable

Personal information is an easily tradable commodity and cyber criminals know this very well. Spam is an important tool for illegally collecting sensitive data because of the huge possibility for someone to open a dangerous email. Moreover, when your own network is sending these spam messages, unbeknownst to the operating business, it can cause dramatic brand reputation loss and massive blacklisting issues. With SpamExperts, companies from across the world are protecting their network and clients by implementing the cohesive Outgoing Filter product to eradicate outbound spam and increase server reputation.

Quick Read

The FastComet Team has been in the web hosting business for more than 7 years. FastComet achieves excellence in the three most important aspects of providing a high-quality web hosting experience - speed, security and customer service. They ensure that websites will be constantly available, seriously protected against threats, shielded from attacks, and tuned to be lightning fast. From the simplest personal project to the biggest business site, FastComet has a hosting platform that fits everyone.

For more information, please visit the official website at www.fastcomet.com.

Challenges

Prior to employing SpamExperts to keep FastComet's customers' inboxes spam free, the American company was making use of an in-house developed solution consisting of their own combination of software and services. In particular, they were using custom rules for the SpamAssassin software in combination with ClamAV virus scanner to be able to scan both the outgoing and incoming messages leaving their servers. However, this proved



FastComet

Customer profile

| | |
|----------------------------|--|
| Company | FastComet |
| Location | USA |
| Industry | Web Hosting |
| Number of filtered domains | 10,000 domains |
| Products in Use | Outgoing Filtering, Email Archiving |
| Website | www.fastcomet.com |

to be resource-draining as FastComet's Technical Support team had to handle an above-average volume of spam related ticket issues.

Implementation

After trying out different mixes of in-house and vendor integrated solutions to combat spam, FastComet recognized that their spam management policies required strategic review.

"Working with SpamExperts was a no-brainer because of their expertise in regards to spam and how to combat it," explains Georgi Yanev, CEO, FastComet.

FastComet purchased the "Outgoing Spam filter" service deployed via the Hosted Cloud option mainly to fight the spam messages leaving their servers.

"Every request we made to the SpamExperts Support/Sales teams was answered in short notice and every time with a successful case resolution, which makes SpamExperts the perfect solution for us," adds Georgi.

Benefits

The Outgoing Spam filtering service made the amount of spam sent from their servers dramatically low which translated to less blacklisting issues and more happy customers. Additionally, it gave FastComet an easy way to identify the abused email accounts sparing countless hours of looking into the mail logs of the servers and trying to identify spam senders.

Target Reached

"We, at FastComet, are excited to join the Hosting Partner Program of SpamExperts as they continue to support webhosts and innovate their professional email filtering technologies. SpamExperts is an incredibly accurate, powerful and cost-effective anti-spam solution. We are now able to provide a spam-less positive experience for our customers meeting their every expectation. We are positive that this will lead to an increase in customer satisfaction and a decrease in technical support inquiries regarding email spam," concludes Georgi.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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