



**SPAM EXPERTS®**  
SIMPLY SPAM FREE

## **CASE STUDY**

**4UH Ltd**

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

## INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises  
» Incoming Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

Spam is recognized as the number one online threat. Unsolicited emails still make up over 70 percent of all email traffic, challenging everybody's network security, as well as IT managers' and employees' productivity. That is why it is crucial for webhosting providers, website owners and enterprises in general to have a professional and robust email security solution in place, which enables them to eliminate any spam-related worries and fully focus on their core businesses.

SpamExperts is the preferred email security solutions provider for the webhosting and enterprise markets, winning recently the 26th place in the 2013 Deloitte Technology Fast50 finals in the Benelux, and the Cloud Champion Award during the Main Software Top 50 organized by venture capitalist Main Capital Partners.

### Quick Read

4UHosting has been a leading provider of low cost, high quality UK Web Hosting and domain registration services since 2003. Based in the historic city of York, the company offers a range of all inclusive hosting plans to suit individuals and business alike.



### Challenges

The scope of 4UHosting was to provide its customers with an anti-spam product that required little maintenance; a software which they could "set and forget". Originally, 4UHosting was using a competitor's solution which had proven to be time consuming to maintain. The team was frustrated and expressed a need to find something more fitted to their needs. Criteria for selecting an email security supplier included a locally deployed solution, to be fully managed and updated, easy to use for the internal team, with a high filtering accuracy, and last but not least, competitive in price.

### Customer profile

Company	4UH Ltd
Location	York, North Yorkshire, UK
Industry	Webhosting
Products in Use	Local Cloud, Incoming Filter
Website	<a href="http://www.4uhosting.co.uk">www.4uhosting.co.uk</a>

## Implementation

In 2009, having learnt about SpamExperts via a search engine, 4UHosting started a trial to learn the capabilities of the Incoming Filter and further after decided to implement it without delay. The redundant Local Cloud was deployed on the customer's hardware, allowing full control of the solution, whereas SpamExperts has managed the installation. The SpamExperts Local Cloud is fully clusterable, providing central management control servers with a fully functional 4-tier GUI. Ready-made implementation tools are freely available to automatically provision SpamExperts Incoming Filter to end-client by integrating with the hosting infrastructure, including all major control-panels. 4UHosting is offering to its customers the cPanel plugin.

## Benefits

SpamExperts solution addressed some clear challenges: reducing spam reaching the clients' inboxes via a ready-made solution which works out-of-the-box, without wasting any time on its maintenance. 4UHosting was able to set up the basic Email cluster and then handed it over to SpamExperts to configure and manage. With SpamExperts maintaining the solution and the high level support quality, 4UHosting is saving a lot of time and efforts previously wasted on manual adjustments and can now easily provide an additional value-added service to end customers, to compliment its range of all inclusive offering. Moreover, cPanel integration and automation is a greatly appreciated feature by the customers. SpamExperts and 4UHosting closely collaborate to update the feature based on customers' feedback.

## Target Reached

"SpamExperts provides a premium, high quality anti-spam solution that we would recommend to anyone needing an anti-spam service, whether they are a small business, or a service provider like us. Having tried lots of different solutions, it is fair to say that SpamExperts excels in terms of the performance and accuracy of their product, with the bonus of there being little maintenance for us to worry about.", says Chris Drayton, Director of 4UHosting.

## Next steps

---

Contact us to discuss your email security needs!  
<http://www.spamexperts.com>  
[info@spamexperts.com](mailto:info@spamexperts.com)

Take a **Free Trial** to convince yourself of the quality!  
<http://trial.spamexperts.com>

Buy online to enjoy „The way email was meant to be!“  
<http://shop.spamexperts.com>

---



**SpamExperts B.V.**  
Rokin 113-115  
1012 KP Amsterdam  
The Netherlands

Phone +31 20 820 0004  
Fax +31 43 711 3801  
info@spamexperts.com

For more information and a free trial, please go to  
**[www.spamexperts.com](http://www.spamexperts.com)**