SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY
4GOODHOSTING.COM

Local Cloud » SaaS Managed Email Security on your own premises » Incoming Filter » 4-tier Control » API » Clusterable » Synchronized » Scalable

Cybercriminals are taking advantage of the rapidly expanding attack surface found in today's world, where individuals are using any device to access their business network. Modern threats are capable of infecting companies silently and effectively, not discriminating by industry, business, size or country.

On this note, it is especially webhosting providers who should pro-actively include professional spam filtering into their package, thus providing a fully secured email platform to their end clients. To meet this demand, SpamExperts offers the most advanced email filtering and archiving system on the market, 100% tailored to webhosting providers. Its products are constantly developed in direct conversation with clients, with their needs in mind.

Quick Read

4GoodHosting.com is a Canadian based webhosting company, which has been focusing since 2002 to provide high quality services and support at fair prices. The goal of 4GoodHosting is customer retention through near perfect customer support with a continued focus of offering new in-demand services, such as recent major updates to their website builder application and the major expansion of VPS server choices in the years 2012-2014. 4GoodHosting provides several options for fast, secure and reliable web hosting services, depending on the needs of the client.

Challenges

"Since we are a webhosting company, we frequently dealt with various complaints that some of our customer's email accounts were being inundated with spam messages; which is typical without advanced spam filtering," said Michael Turner, 4GoodHosting CEO.

As 4GoodHosting CEO, Michael Turner has already explained, they were overwhelmed with the high amount of spam received. To overcome this problem, different anti-spam solutions were implemented before switching to SpamExperts, yet they were not complete and failed to accurately filter email messages. As a result, the webhosting company was unable to productively manage incoming spam, lacking proper approach and an overview of the filtering process.

4GOODHOSTING.COM
ADVANCED WEB SOLUTIONS

Customer profile

Company	4GoodHosting.com
Location	Vancouver, Canada
Industry	Webhosting
Number of filtered domains	5.000 Incoming domains
Products in Use	Local Cloud, Incoming Filter
Website	http://4goodhosting.com

Implementation

4GoodHosting implemented Incoming Filtering for full Inbox protection, so that end-users are offered maximum control and email continuity, with the perk of saving significant human and network resources.

The company has been working with SpamExperts for a while now and is very pleased with how the anti-spam filtering solutions have been implemented for their network. Prior to using SpamExperts, they used open-source Apache SpamAssassin and cPanel email filters. After making the switch to SpamExperts, they implemented the solutions across all their Linux shared hosting domains and are very satisfied with the products.

Benefits

SpamExperts filtering solutions have worked extremely well for 4GoodHosting, as spam has been drastically reduced through the Incoming Filtering and clients are no longer complaining about abusive emails in their Inbox. As a result, 4GoodHosting now delivers enterprise-level spam protection for all their servers and customers.

To secure a webhosting company's network from spam and malicious email, it is absolutely vital to run a spam filter. SpamExperts Incoming filtering solutions are mandatory to protect your company against spam.
SpamExperts has developed in-house email security solutions, 100% tailored to the needs of webhosts, in the cloud or on premises, managed, redundant, scalable and affordable. Not to mention that the web interface is extremely user-friendly and can integrate with any control panel.

Target Reached

"We are very pleased with the choice we have made. SpamExperts has seriously reduced our spam rate, plus the support team has also been helpful. We didn't think "0" a day spam was possible, yet SpamExperts have shown us otherwise. Thanks SpamExperts!" said Michael Turner, 4GoodHosting CEO.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a Free Trial to convince yourself of the quality!
http://trial.spamexperts.com

Check our solutions for Webhosts, ISPs & Telcos, Distributors and Resellers!
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