



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

NEOSTRADA

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises » Outgoing Filter » 5-tier Control » API » Clusterable » Synchronized » Scalable

Running a spam filter is essential for a web hosting company to safeguard its network from spam threats and from sending out malicious email. Anti-spam and virus filtering from SpamExperts is a “must have” for spam protection, while Outgoing Filtering is crucial to maintain a proper brand reputation. SpamExperts anti-spam solutions are in-house developed and tailor made for the needs of web hosts, ISPs/Telcos and Resellers.

Quick Read

Established almost 10 years ago, Neostrada is now one of the largest and fastest growing hosting providers in the Netherlands. The company offers optimum reliability and all-in-one packages for the lowest price, starting at just 1 Euro per month. Neostrada is currently hosting more than 30,000 customers with a total of 80,000 domain names.

For more information, please visit their [website](#).



neostrada

Challenges

“In the past, we were experiencing problems with blacklisting because some of our customers were still using an IP which had already been hacked. Unfortunately there are more and more websites being hacked and mailbox passwords stolen by spammers. Luckily for us, since we implemented SpamExperts Outgoing Filtering, spam level has fallen to a minimum and this saves us a lot of time in the renumbering of the mail servers on a daily basis,” explained Mark Fritz, Neostrada CEO. Before coming across SpamExperts Outgoing Filtering, the team created an in-house filter based on an open source solution. However, in time it wasn’t robust enough and proved inefficient, reason for which they started looking for a more professional filter.

Customer profile

Company	Neostrada
Location	Lelystad, Netherlands
Industry	Web hosting
Products in Use	Local Cloud, Outgoing Filter
Website	http://www.neostrada.nl/

Implementation

Neostrada has recently decided to select SpamExperts software, after reading about the solutions and recommendations on an industry forum. They implemented Outgoing Filtering in the Local Cloud; this was the right option to ensure no spam left their network ever again, while the Local Cloud deployed on their own infrastructure meets their needs of local protected solutions and allows them to have local based spam detection available. At the moment, SpamExperts anti-spam is used for all their shared hosting servers.

Benefits

SpamExperts Outgoing Filter is a robust solution to ensure complete outbound email protection, especially useful to prevent clients inadvertently sending out virus or spam. Its immediate implementation reduced the blacklisting of internal servers. As a result, instead of dealing with delistings, the compromised accounts are now automatically locked and can be easily cleaned up by the support desk. Due to the central control server, time spent on manual configurations has been reduced to minimum. The solution has naturally lowered support inquiries about spam.

“SpamExperts saves us a valuable amount of time because we no longer have to change mail IPs on a daily basis. This way, we can focus our resources on

Target Reached

“I recommend SpamExperts to anyone looking for an accurate anti-spam filter. We use SpamExperts for outbound mail filtering and we’ve had practically zero blacklisting problems to deal with. Not to mention the time and money we have saved thanks to SpamExperts!” concluded Fritz.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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Distributors and Resellers!
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